

# Introducing Nashua Eye Associates new electronic check-in process

We are committed to making healthcare better and easier for you. This kiosk by Clearwave helps us achieve this goal by:

- Immediately alerting the front desk that you have arrived.
- Reducing the amount of paperwork we ask you to fill out while at the same time helping us abide by new government regulations (Red Flag and Meaningful Use).
- Identifies your accurate copay amount. You will be able to pay when checking at the Clearwave registration station.
- Ensures your information is accurately submitted to your insurance company, which will help your claim get processed quickly and correctly and will help eliminate calls from our office and your insurance company to you.
- We are concerned about your privacy and the security of your information. Kiosks used in healthcare must be HIPAA (Health Insurance Portability and Accountability) compliant and adhere to strict privacy rules. The station we use in our office keeps your information completely secure and confidential by fully complying with all government regulations regarding the protection of patient information.
- Patients will be asked to remember to bring your ID and insurance card to their next scheduled appointment. The electronic check-in station will scan your ID and insurance card upon arrival.
- The patient registration station puts you in control of your information. You view what we have on file and you update it as needed.

the patient's choice™  
clearwave.

